

## NEUROPSYCHOLOGICAL TESTING FAQ'S

**1. Will testing be completed the day of my first visit?**

A: No, testing will not be completed on the day of your first visit. The first visit is to gather information from you and for us to give you information regarding what to expect when testing and to schedule your first testing appointment.

**2. Do I need to bring anything with me to testing?**

A: Please bring your glasses, hearing aids and any records of past testing you may have received. You may also want to bring a snack or lunch with you. We have a refrigerator and can keep your lunch cold. Make sure to have your name on your lunch bag. We provide coffee or tea; if you wish to have a different beverage please bring that with you. You can leave the building to grab lunch as well.

**3. How many hours will my testing take?**

A: We will give you an idea of how long we think it may take during your very first visit. Length of time depends on the test given and the person taking the test.

**4. What happens if I am unable to keep my test Appointment(s)?**

A: Since there are many testing cases it is likely that if you cancel your appointment it will delay your results. If you cancel less than 24 hours prior to your appointment that is considered to be "last minute" cancellation. 3 last minute cancellations or "no shows" will result in your testing being dismissed altogether and you will then have to find another testing venue.

**5. How long before I will have my results?**

A: It typically takes anywhere between 2 and 3 weeks for results to be scored and the report to be written. Depending on how much testing was given it could take a little longer than 3 weeks.

**6. Do I take the test(s) without a break?**

A: No. You can take a break throughout the day. We would prefer that timed tests go straight through or that you finish a section of the test prior to taking a break. Lunch break time will be decided upon between you and the doctor. Ie... half hour, hour.

**7. Do I have to pay a copay each day of testing and for the results appointment?**

A: Yes. According to your insurance company if you have a copay you must pay it each time you come for a visit regardless if it is testing or not. If your insurance company finds it unnecessary for the copay then it will be refunded to you through our billing department.

**8. If I have to be driven to my testing appointment does my driver need to stay the entire time?**

A: No, you are the only one that will be in the room testing so your ride can leave. An estimated quit time will be given to you and your ride prior to testing. We ask that your ride return 15 minutes prior to our estimated quit time.

**9. What if I am unable to complete the testing?**

A: There have been times when people are just unable to complete the testing for one reason or another. Discuss this with the doctor giving the testing to find out what your options are.

**10. Should I take my medication the day of testing?**

A: Take your medication as prescribed by your physician unless the psychologist asks you to stop the medication prior to testing.